

# GRI index

The entire index refers to the GRI Standards: Core option. The pages indicate where information about each disclosure can be found in the Annual Report.

GRI STANDARDS	DISCLOSURE	PAGE	COMMENTS/OMISSIONS
<b>GRI 102: General standard disclosures</b>			
<b>Organisational profile</b>			
102-1	Name of the organisation	47	
102-2	Activities, brands, products, and services	24–25	
102-3	Location of headquarters	47	Visby
102-4	Location of operations	43	Svenska Spel only operates in Sweden
102-5	Ownership and legal form	47–48	
102-6	Markets served	11	
102-7	Scale of the organisation	84	
102-8	Information on employees and other workers	84	
102-9	Supply chain	37	
102-10	Significant changes to the organisation and its supply chain	See comments	No significant changes have taken place in the organisation or its supply chain during the reporting period.
102-11	Precautionary Principle or approach	See comments	The precautionary principle is adhered to in the preparation of products and advertising material. Requirements are set for relevant environmental labelling in procurements from printing firms, etc.
102-12	External initiatives	19, 27	UN Global Compact, EL, WLA, Ethical Council of the Gaming Industry, the Fossil Free Sweden Initiative
102-13	Membership of associations	See comments	CSR Sweden
<b>Strategy</b>			
102-14	Statement from senior decision-maker	6–8	
<b>Ethics and Integrity</b>			
102-16	Values, principles, standards and norms of behaviour	14–15, 31	
<b>Governance</b>			
102-18	Governance structure	62	
<b>Stakeholder Engagement</b>			
102-40	List of stakeholder groups	16–17	
102-41	Collective bargaining agreements	See comments	100% of the employees are covered by collective agreements.
102-42	Identifying and selecting stakeholders	16	
102-43	Approach to stakeholder engagement	16–17	
102-44	Key topics and concerns raised	16–17	
<b>Reporting Practise</b>			
102-45	Entities included in the consolidated financial statements	47	All companies in the group are included in the reporting process
102-46	Defining report content and topic Boundaries	14–19, 40	
102-47	List of material topics	40	
102-48	Restatements of information	See comments	No significant changes have taken place during the reporting period.
102-49	Changes in reporting	40	

GRI STANDARDS	DISCLOSURE	PAGE	COMMENTS/OMISSIONS
	102-50 Reporting period	40	
	102-51 Date of most recent report	40	
	102-52 Reporting cycle	40	
	102-53 Contact point for questions regarding the report	40	
	102-54 Claims of reporting in accordance with the GRI Standards	40	
	102-55 GRI content index	43–45	
	102-56 External assurance	104	
<b>MATERIAL TOPICS</b>			
<b>ECONOMIC PERFORMANCE</b>			
<b>GRI 103: Management approach</b>	103-1 Explanation of the material topic and its Boundary	34, 39, 41	
	103-2 The management approach and its components	34, 41	
	103-3 Evaluation of the management approach	34, 41, 66–67	
<b>GRI 201: Economic Performance</b>	201-1 Direct economic value generated and distributed	37	
<b>INDIRECT ECONOMIC IMPACTS</b>			
<b>GRI 103: Management approach</b>	103-1 Explanation of the material topic and its Boundary	20, 25–26, 33–34, 39, 41	The topic refers to: <ul style="list-style-type: none"> <li>• Lowering the cost of gambling problems in society</li> <li>• Giving children and young people the opportunities to do sports</li> <li>• Job opportunities at retailers and business partners</li> </ul>
	103-2 The management approach and its components	19–20, 41	
	103-3 Evaluation of the management approach	20, 41, 66–67	
<b>GRI 203: Indirect Economic Impact</b>	203-2 Significant indirect economic impacts	20, 27–29, 34, 38–39	It is not currently possible to quantify the Company's indirect economic impact. For example, it is not possible to show in figures the reduction in costs for society as a result of the Company's responsible gaming agenda.
<b>ANTI-CORRUPTION</b>			
<b>GRI 103: Management approach</b>	103-1 Explanation of the material topic and its Boundary	16, 37, 41	
	103-2 The management approach and its components	19, 41	
	103-3 Evaluation of the management approach	41, 66–67	
<b>GRI 205: Anti-corruption</b>	205-3 Confirmed incidents of corruption and actions taken	45	No instances of corruption involving Svenska Spel were reported during the year.

## Cont. MATERIAL TOPICS

GRI STANDARDS	DISCLOSURE	PAGE	COMMENTS/OMISSIONS
<b>DIVERSITY AND EQUAL OPPORTUNITY</b>			
<b>GRI 103: Management approach</b>	103-1	Explanation of the material topic and its Boundary	30, 41
	103-2	The management approach and its components	19, 31, 41
	103-3	Evaluation of the management approach	41, 66–67
<b>GRI 405: Diversity and Equal Opportunity</b>	405-1	Diversity of governance bodies and employees	26, 30, 68–71, 84–85
<b>CUSTOMER HEALTH AND SAFETY</b>			
<b>GRI 103: Management approach</b>	103-1	Explanation of the material topic and its Boundary	19, 27, 41, 56
	103-2	The management approach and its components	19–20, 41–42
	103-3	Evaluation of the management approach	20, 27, 41–42, 66–67
<b>GRI 416: Customer Health and Safety</b>	416-1	Assessment of the health and safety impacts of product and service categories	27, 45 All products have been analysed during the product development stage through GAM-GaRD in order to evaluate the effect on customer health and safety.*
<b>MARKETING AND LABELING</b>			
<b>GRI 103: Management approach</b>	103-1	Explanation of the material topic and its Boundary	29, 41, 56
	103-2	The management approach and its components	19–20, 41, 60
	103-3	Evaluation of the management approach	41, 66–67
<b>GRI 417: Marketing and Labeling</b>	417-3	Incidents of non-compliance concerning marketing communications	45 One incident reported via the Ethical Council of the Gaming Industry at the end of 2017 concerning opinions about Svenska Spel's advertising. The Company was found guilty in February 2018.
<b>CUSTOMER PRIVACY</b>			
<b>GRI 103: Management approach</b>	103-1	Explanation of the material topic and its Boundary	22, 41, 56
	103-2	The management approach and its components	22, 41
	103-3	Evaluation of the management approach	41, 66–67
<b>GRI 418: Customer Privacy</b>	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	22, 45 No formal complaints regarding the loss or unauthorised handling of customer data were made during the year.
<b>SOCIOECONOMIC COMPLIANCE</b>			
<b>GRI 103: Management approach</b>	103-1	Explanation of the material topic and its Boundary	41
	103-2	The management approach and its components	41
	103-3	Evaluation of the management approach	41, 66–67
<b>GRI 419: Socioeconomic Compliance</b>	419-1	Non-compliance with laws and regulations in the social and economic area	45 No fines or non-monetary sanctions for breaches of laws or regulations were imposed on Svenska Spel during the year.

\*Svenska Spel and other companies affiliated with the Ethical Council of the Gaming Industry (the National Gaming Industry Organisation) use the GAM-GaRD tool, which was developed by researchers. The tool is obligatory in the product development process and is used to identify risk components in a game and to classify and document each product. Games with higher risks are altered or provided with enhanced customer protection and/or preventive responsible gaming tools.