

CSR Report 95–132

Corporate Social Responsibility Report	95
Comment from the CEO and CSR Manager	96
Long-term sustainable development	97
Stakeholders' expectations	101
Social responsibility and responsible gaming	103
Responsibility for employees	112
Economic responsibility	116
Environmental responsibility	119
Comments on the CSR Report	122
Svenska Spel's GRI-profile	123
Board signatures	130
Auditor's Combined Assurance Report	131

How we report Svenska Spel's responsibility and sustainability

For the fifth consecutive year, Svenska Spel publishes a CSR Report in accordance with the guidelines of the Global Reporting Initiative (GRI). Reporting occurs once a year as part of the Annual Report. Reporting of Svenska Spel's responsibility process is also part of the social responsibility report that the Ministry of Finance requests on an annual basis.

The CSR Report describes Svenska Spel's efforts in the focus areas of business ethics and security, social responsibility and responsible gaming, responsibility for employees, economic responsibility, and environmental responsibility.

Svenska Spel's performance in relation to its commercial significance in the focus areas of business ethics, social responsibility and

environmental responsibility has been evaluated in relation to the Company's key stakeholders. The aim is for Svenska Spel's social responsibility priorities to be aligned with the needs and expectations of external stakeholders.

CSR data for reporting have been selected through a number of workshops in which key personnel have participated. Data has thereafter been submitted from the operations. Svenska Spel's Group Controlling support function is responsible for collection and quality assurance.

The CSR Report covers the 2011 calendar year and includes the Parent Company and subsidiaries. The previous report (CSR Report 2010) was issued in April 2011.